Sonoma Home Health

6225 Dean Martin Drive

Las Vegas, NV 89118

Patient Safety Program

How Sonoma Home Health Measures and Assures Safety

The Sonoma Home Health Patient Safety Program focuses on the continuous enhancement of safety for all patients, their family members and employees.

We are committed to a just culture of safety in which employees are encouraged to come forward when they or others make mistakes, allowing us the opportunity to improve the care we deliver and prevent potential errors.

Electronic Medical Records

Sonoma Home Health is a leader in the healthcare industry's conversion to the electronic medical record (EMR), a computer-based version of the patient chart.

Initially launched agency wide in 2015, the EMR allows healthcare providers immediate access to a patient's medical records, and schedules. In addition, the EMR has virtually eliminated the risk for lost information and made it easier to meet Medicare Conditions of Participation.

Moreover, coordinated care is enhanced as the healthcare team can access patient records simultaneously, greatly improving communication in a seamless process for healthcare providers.

Leadership Safety Audits

Leadership Safety Audits offer insight into the care process, from a support staff perspective.

Falls Reduction Program

Reducing the risk of patient harm resulting from falls is one of the goals of Sonoma Home Health. Sonoma Home Health has a fall-reduction program that provides guidelines for everyone involved in the care of patients. The fall-reduction program includes patient evaluation, interventions, staff education and training, patient education and outcomes assessment.

Hand Hygiene

Clean hands are the best protection against infection. With an increase in drug-resistant bacteria present in all care settings, it has become increasingly important for healthcare employees to follow hand hygiene guidelines.

When you clean your hands, you reduce the likelihood of spreading bacteria from one patient to another. In fact, Sonoma Home Health is part of a growing number of agencies that monitor hand hygiene among employees. This effort is part of a comprehensive program to keep patients safe. Look for alcohol-based hand sanitizers around our office to protect the health of patients, visitors and employees.

Latex-safe Environment

Sonoma Home Health is latex-safe, so every reasonable effort is made to remove highly allergenic latex sources. This reduced direct exposure to patients and employees.

With less exposure to latex, our patients and employees have a reduced risk of developing an allergy.

Patients as Partners in Safety

Sonoma Home Health has implemented a number of programs to encourage patients to get involved with their care.

Safe Environment

Sonoma Home Health adheres to the National Fire Protection Agency Life Safety Code, a set of national safety requirements that hospitals must comply with. These standards, which cover construction, protection and operational features designed to provide safety from fire, smoke, and panic, are enforced by Sonoma Home Health.

Safety Reports

Sonoma Home Health’s Safety Reports allows any employee to report a near miss, process problem, or a patient event. An event is anything that occurs in the care setting or office setting that caused or has the potential to cause a medical error or injury.

Sonoma Home Health employees are encouraged to report events even if they did not cause harm to the patient. Reporting of "near misses" provides an opportunity for the

Safety Committee to identify flaws in the system and to implement changes before they impact the patient. As always, ensuring our patients' safety is an essential part of our commitment to putting patients first, and you can make the difference.