Patient Safety Program

European Senior Living
3045 S. Monte Cristo Way.
Las Vegas NV 89117

Educating the Employees on Continuous Quality Improvement at the Facility:
CQI is an ongoing process that includes:
Planning: Setting measurable performance objectives and mechanisms to monitor program delivery and program goals.
Monitoring: Obtaining ongoing partner and participant input and collecting program data to inform decision-making.
Evaluating: Analyzing what is or is not working and problem solving.
Revising: Making changes as needed to improve overall performance and enhance participant satisfaction.

Educating the Employees on Universal Fall Precautions:
Universal fall precautions are called "universal" because they apply to all residents regardless of fall risk. Universal fall precautions revolve around keeping the resident's environment safe and comfortable.

Steps to Decrease Resident Falls at the Facility:

- Familiarize the resident with the environment.
- Have the resident demonstrate call light use.
- Maintain call light within reach.
- Keep the resident’s personal possessions within safe reach.
- Have sturdy handrails in bathrooms, room, and hallway.
- Keep wheelchair wheel locks in "locked" position when stationary.
- Keep nonslip, comfortable, well-fitting footwear on the resident.
- Use night lights or supplemental lighting.
- Keep floor surfaces clean and dry. Clean up all spills promptly.
- Keep resident care areas uncluttered.
- Follow safe resident handling practices.

Educating the Employees on Hand Hygiene:

Components of the Hand Hygiene Training:

- Introduction to Hand Hygiene.
- What is Hand Hygiene?

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- Why Practice Hand Hygiene?
- Methods of Hand Hygiene.
- When and How to Perform Hand Hygiene.
- Glove Use.
- Skin and Nail Care.

Preventing Medication Errors at the Facility:
The training covers how to properly dispose of a medication. The disposal of medication is important so that all medications can be accounted for and to prevent unnecessary distribution of unused medication. The training gives the 5 rights of how to properly administer medications. The 5 rights consist of right person, right time, right medication, right dose, and right route. The right person right makes sure that medication is given to the right consumer. The right time makes sure that the medication is given at the proper time during the AM or PM shift. Medication right ensures that person matches the prescribed medication. The right dose makes sure the resident is getting the dose of medication during the administration process. Lastly, the right route makes sure that the medication is administered into the body correctly.

- All new med-techs are required to take an initial 16-hour medication administration course and then an annual 8-hour course.
- Furthermore, our facility provides an additional orientation and training course to the employees to prevent medication errors from occurring at the facility.

Orientation and Training Procedures:

- Lead Administrator must be on sight to administer the training program.
- Training must be accompanied by a visual aid to make learning easily understandable.
- At least one hour must be given to teach required material to the employees.