Agency Director's Report for the Commission on Behavioral Health (Adult)

Agency: Desert Regional Center **Representative:** Gujuan Caver & Michele **Date:** 11/10/26

Reporting Period: 09/30/2026

Agency Caseloads/Waiting Lists

1. Program: ICF	**Case Load:** 38	**Wait List:** N/A
2. Program: TCM	**Case Load:** 5914 (est)	**Wait List:** N/A
3. Program: SLA	**Case Load:** 2175 (est)	**Wait List:** 442
4. Program: Respite	**Case Load:** 2347 (est)	**Wait List:** 354
5. Program: JDT	**Case Load:** 1836 (est)	**Wait List:** 793
6. Program: Intake (Aug-Oct)	**Case Load:** 235 (received)	**Wait List:** 256 (app pending)
7. Program:	**Case Load:**	**Wait List:**
8. Program:	**Case Load:**	**Wait List:**
9. Program:	**Case Load:**	**Wait List:**
10. Program:	**Case Load:**	**Wait List:**
11. Program:	**Case Load:**	**Wait List:**
12. Program:	**Case Load:**	**Wait List**

Staffing

Percentage of Positions Vacant: 6.33%

Staffing Difficulties (Give a brief description):

The ICF recently welcomed twelve (12) new Developmental Support Technician I (DST-I) staff members. With these new hires, we are nearing full staffing capacity for our state-funded DST I-III positions, which is a significant accomplishment and will help strengthen the support we provide to the individuals we serve. We are also in the process of onboarding a new Custodial Supervisor and look forward to adding them to our team.

Program Highlight/Difficulties and Summary

Program Difficulties:

Desert Regional Center (DRC) Community Services continues to experience challenges in supporting individuals with dual diagnoses who present with complex, high level behavioral needs. While this population represents a relatively small portion of the more than 6,000 individuals served, effectively supporting them requires certified providers.
To address this ongoing need, DRC—along with Nevada's two other Regional Centers—has subcontracted with a national provider recognized for best practices. Through ARPA funding, this provider delivers direct, intensive 1:1 peer training and technical assistance to build Nevada providers' capacity to support hard to serve individuals with IDD. Since the last report to the Commission, the provider has continued offering direct behavioral support to selected individuals.
DRC Community Services is additionally collaborating with DCFS/DFS to develop a multi agency team, including YISS, focused on supporting children with open cases who receive or may become eligible for DS services.
Current certified providers include:
• 24 Supportive Living Arrangement (SLA) providers, with 2 approved to support children in out of home placements; 1 of these providers also offers Shared Living (host home) supports.
• 22 Jobs and Day Training (JDT) providers.
ICF leadership continues to participate in the ARPA-funded ICF Capacity Building Initiative and is currently working toward the successful completion of this project by the end of calendar year 2026. As part of that effort, we are developing sustainability plans to ensure staff continue to have access to the tools, resources, and training developed through the initiative. For the ICF, a key area of focus has been strengthening Active Listening skills to support communication, engagement, and overall service delivery.
Community Services continues to see growth in the Service Coordination wait list, which reached 393 individuals as of April 2026. We anticipate opening additional cases as Developmental Specialist vacancies are filled and newly onboarded staff begin work over the next quarter.

Program Changes and/or Successes:

We are pleased to report that construction funded through the Capital Improvement Project (CIP) has been completed, and three new homes are now fully operational. This milestone represents an important investment in our services and expands our ability to support individuals in our community.

Summary Statement to the Commission:

The DRC ICF Governing Body continues to meet monthly to review opportunities for service enhancement through policy improvements, staff development, and operational initiatives. We remain grateful for the Commission's ongoing support, partnership, and engagement, and we sincerely appreciate the interest and guidance provided during Commission meeting presentations.

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Over the past quarter, Community Services has prioritized offering services to those on various wait lists. We are pleased to report that the Respite wait list was fully cleared in April, with offers extended to everyone waiting. Additionally, offers have been made for Self-Directed Family Supports to 570 families, SLA services to 371 individuals, and JDT services to 366 individuals. Our teams continue working diligently to connect individuals and families with appropriate providers.

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